

BLETCHLEY PARK

✓ KEEPING YOU SAFE

Essential information before you visit

We are delighted to open our doors again. We have introduced a range of new health and safety measures to ensure Bletchley Park remains as safe as possible for our visitors and team members. Please take a look at these measures to understand what you may find onsite when you visit. We hope you will enjoy your day with us.

BEFORE YOU VISIT



1. Book a timed entry slot online

In order to manage visitor flow, we are introducing timed entry slots for everyone. Please pre-book your timed entry slot via our website. You will receive a barcode with your booking confirmation email. Please bring this with you, on your mobile device or as a printout. This will be scanned when you arrive.



2. Limited capacity

We are limiting our capacity onsite to ensure we can provide a safe visit for you and to help everyone follow social distancing guidelines. You may need to queue in some areas.



3. Follow guidelines

Please follow government guidelines on cleanliness, hygiene and social distancing. Wearing of face masks is not mandatory for you onsite, but please feel free to wear one if you would like.



4. Do not visit if you have symptoms of Covid-19

The most common symptoms of Covid-19 are recent onset of a new continuous cough or a high temperature (over 38°C) or a loss of, or change in, normal sense of taste or smell (anosmia). Please do not visit if you have any of these symptoms. You should stay at home and follow the government guidance. Please contact our Bookings team on 01908 272673 if you need to amend your booking.



5. Please check our latest information before leaving home

Occasionally we may need to update our guidance or amend some of our measures. Before leaving home please check our website and social media pages for the latest information.

WHAT WE ARE DOING



1. Enhanced cleaning

We have increased our cleaning and hygiene regimes. Team members will work throughout the day cleaning common areas and touchpoints such as door handles and till areas.



2. New hand sanitiser stations

We have provided plenty of new hand sanitiser stations around the site for your use.



3. Bins

We have provided more bins around the site. Please dispose of all tissues and rubbish in the bins provided.



4. Perspex screens

We have installed protective Perspex screens at our admissions desks, multimedia guide counter, the shop and catering outlets to limit contact.



5. Toilets

We have provided additional toilet facilities outside and closed certain indoor toilets, to ensure you are able to maintain social distancing whilst queuing.



Our accessible and baby-change facilities can be found in our usual indoor locations. These facilities will be cleaned regularly.



6. Training

Our team members have been trained in hygiene and social distancing and have been provided with the necessary PPE.



7. One-way routes and queueing

We have reviewed our indoor areas to ensure you will be able to maintain social distancing. This means we have introduced one-way routes through many buildings. Unfortunately, we have closed some exhibits and spaces where we cannot ensure they meet our new safety standards.



8. Card-only payments

Please to be prepared to pay by card when onsite, going contactless where possible. We have increased our contactless limit to £45.



9. Multimedia guides

Our multimedia guides are a great way to enhance your visit. These are free to use. We encourage you to bring your own headphones or earphones, although we will have a supply of “take-home” earbuds for those who need them.

WHAT TO EXPECT



1. Social distancing

We have restricted our visitor capacity to help us ensure you can maintain social distancing around the site. This may mean you will need to queue in certain areas, particularly in our admissions area and at our introductory film. Please bear with us and follow the guidance from our team who will manage the queues.



2. Exhibitions and buildings

We have introduced one-way systems in many buildings so you may need to queue to enter. You will be able to experience most of our exhibitions, although some exhibits or spaces may be temporarily closed. You are still welcome to use many of our interactives; please use the hand sanitiser provided to clean your hands after use.



3. Food to go

We will be operating a “grab and go” food and drink offer from Hut 4 Café and Hut 1 Kiosk at this time, with hot and cold drinks, sandwiches, cakes and ice creams available to purchase.

Our catering team will be wearing full PPE, including face masks and gloves and there will be protective screens in place.

Outdoor seating is available around the site, including some under a marquee to provide some protection against sun or rain. You may wish to bring a picnic and a picnic blanket.

Please clear tables after use and dispose of all rubbish in the bins provided.

You may like to bring bottled water in case of hot weather.



4. Shopping

The Shop will be open with adaptations to ensure social distancing. We hope you find a memento of your visit. We ask that you do not touch any products unless you intend to buy.



5. Our team members

Our people are delighted to be back and look forward to welcoming you onsite. Many of them will be helping to manage capacity around site or will be available to answer any questions you might have.

Many of our team members will be provided with face visors to provide enhanced hygiene measures when talking with you. Some of our team may also wear face coverings if they wish to do so. We ask that you try and maintain social distancing with our team as much as possible when engaging with them, thank you.



6. Bring your own

Consider bringing:

- A picnic blanket to enjoy our outdoor space
- Your own headphones or earphones
- Water
- Your own hand sanitiser
- Your own disposable gloves



7. Enjoy your visit!

We're here to make sure you enjoy your day out as much as possible, even with the restrictions.